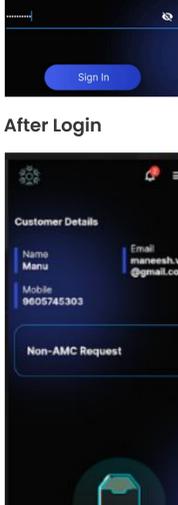


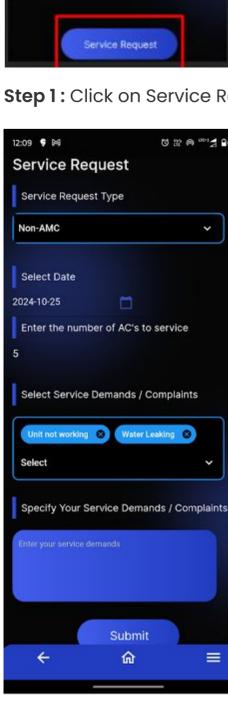


Enter Your Credentials

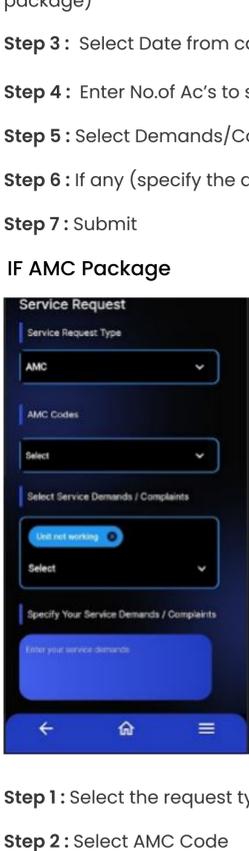
Enter the email address from your welcome email as the username and your mobile number as the password, ensuring both are typed correctly.



After Login



Step 1: Click on Service Request type



Step 2: Select the request type as Non_AMC (If the customer has an AMC package created by the admin, they can submit the AMC package)

Step 3: Select Date from calendar

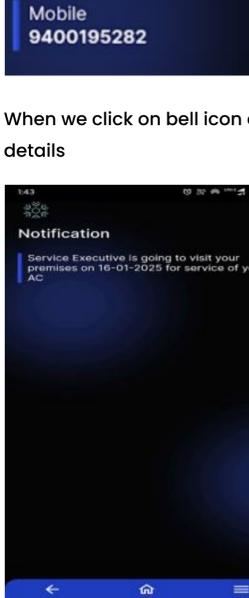
Step 4: Enter No.of Ac's to service

Step 5: Select Demands/Complaints

Step 6: If any (specify the demands) (Optional)

Step 7: Submit

IF AMC Package



Step 1: Select the request type as AMC

Step 2: Select AMC Code

Step 3: Select Date from calendar

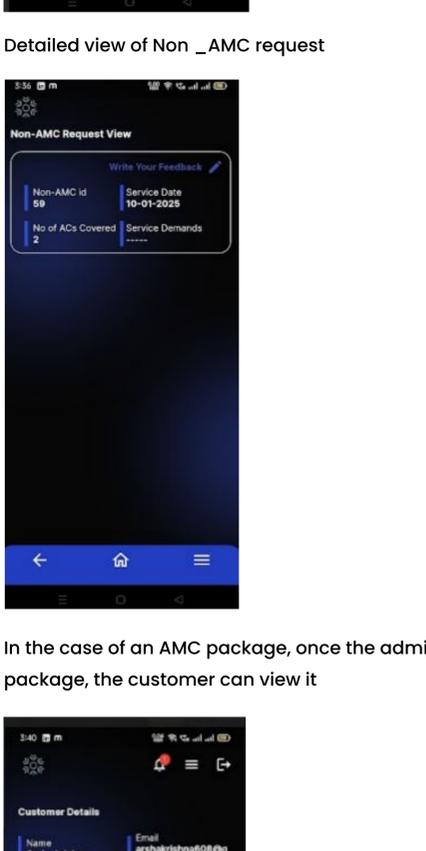
Step 4: Enter No.of Ac's to service

Step 5: Select Demands/Complaints

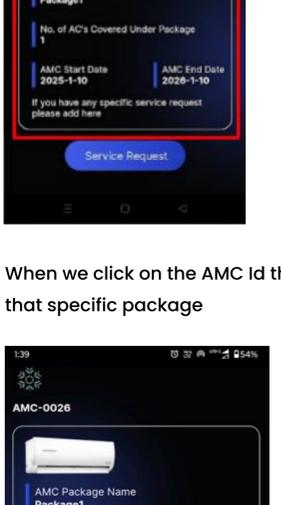
Step 6: If any (specify the demands) (Optional)

Step 7: Submit

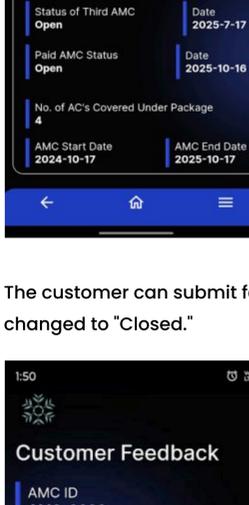
If the admin assigned the service executive the customer get notification



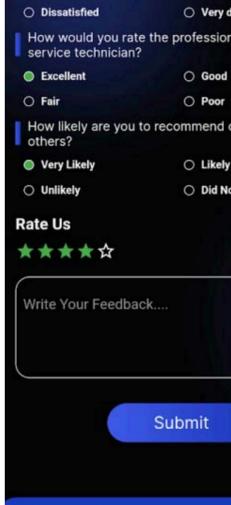
When we click on bell icon customer can view the notification details



The customer can view the Non-AMC request only after the admin verifies the details and changes the status to "Closed."



Detailed view of Non _AMC request



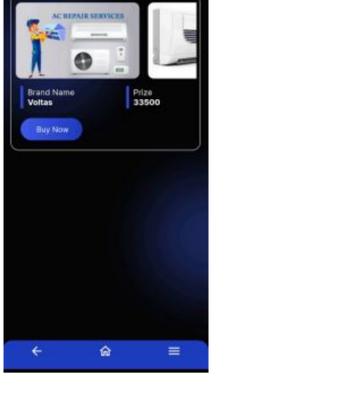
In the case of an AMC package, once the admin creates the package, the customer can view it



When we click on the AMC id the customer can view the details of that specific package



The customer can submit feedback only after the status is changed to "Closed."



(Note : If the admin Submit any Expenditure details , Customer can view by Clicking Expenditure History)

After each service ,Customer can view all the service by clicking Service History (included both AMC and Non_AMC)

When the customer clicks on the menu bar, they can view exclusive offers. If needed, the customer can buy products by clicking the "Buy Now" button.

